END OF SHOW PROCEDURES

Packing and Shipping Requirements after the Show

After Show Closes:

Empty containers will be returned after aisle carpet is removed. <u>Keep aisles clear</u> from boxes, displays and trash to make this process as efficient as possible.

• Booth dismantling/trash removal deadline will vary from show to show and will be published in your Exhibitor Kit.

Outbound Shipping:

Our goal is to get your freight from the exhibit hall to your next destination without any problems and a Material Handling Agreement provides the key information we need to accomplish this task. **Exhibitors must turn in a Material Handling Agreement to the <u>SERVICE DESK</u> (no exceptions)**. A trucking company bringing in a Bill of Lading is <u>not</u> sufficient.

The Art Craft Display Service Desk will accept your Material Handling Agreement <u>after your booth is packed</u> and ready to be shipped.

- <u>Do Not</u> leave the Material Handling Agreement at your booth.
- Your Material Handling Agreement needs to include your booth number.
- If freight is not picked up by the deadline it will re-routed via the most convenient carrier. This is called "Forced Freight". Exhibitors will be responsible for all re-routed freight charges.
- Make sure all your items have labels on them. If you have multiple items on a pallet, make sure that it is shrink wrapped or banded to ensure your items stay together. You may request this service at the Service Desk for a nominal fee, or you can bring your own shrink wrap.

Consequences of Leaving Show Without Following Procedures:

Freight left behind without completed paperwork may experience delays and freight may be forced at the exhibitor's expense.

• Items left behind in your booth that are not labeled for outbound shipment will be considered abandoned and deemed as trash.

Other Important Information:

- Forklift assistance for repacking/loading is available after empty crates and cases have been returned.
- Wait time for freight carriers varies pending completed paperwork and exhibitor tear down.
- Be sure your freight carrier knows the <u>company name and booth number they are picking up.</u>
- When events have a large amount of freight being moved out, a Marshalling lot will be established. All freight carriers and/or POV's (Privately Owned Vehicles) needing assistance with reloading <u>must check in with the lot</u> <u>Marshall.</u>
- Make sure your exhibiting staff knows the procedure for moving out and has the labels and instructions for getting your equipment to its next destination.

Coroporate Headquarters

Grand Rapids Office

3140 3 Mile Rd. NW Grand Rapids, MI 49534 🍠 (800) 292-2033

Detroit Office

46100 Grand River Ave., Suite B Novi, MI 48374 2 (248) 380-0843